



## Bed Bug Service Preparation Checklist

### CUSTOMER PREPARATION:

The more orderly and clean the residence is the more effective the treatment will be. Bed bug services require the Technician to have access to all areas; and are very detailed and time consuming. The Technician will be required to physically move virtually every item to inspect all sides, openings and voids. The Technician will remove dresser drawers, inspect clothing in drawers and closets, check inside of boxes in drawers, closets and under beds. If access is limited to the treatment areas it will be more difficult for the Technician to find individual or groups of bed bugs and provide a successful service. To prevent delays the occupants must prepare the residence for inspection and leave the residence during the service.

- \_\_\_\_\_ I have read and understand the above.
- \_\_\_\_\_ Organize and clean all rooms for inspection.
- \_\_\_\_\_ Strip infected rooms of bed clothes, window drapes and other soft goods. Process as described below \*\*.
- \_\_\_\_\_ Actions to take in infected rooms:
  - a. Eliminate clutter and accumulations of books, papers, toys, clothes, etc. to limit hiding places for bed bugs.
  - b. Excess clothing on floors, in drawers and closets should be sealed in a plastic bag processed as described below \*\*.
  - c. Items stored under beds and in closets must be moved, but not removed from the residence, to allow the technician access to those areas.
- \_\_\_\_\_ As required additional actions specific to your residence may be listed on attached graph.
- \_\_\_\_\_ If the infested rooms are to be heat treated refer to the Customer Heat Remediation checklist.

### Soft Good Processing\*\*

- \_\_\_\_\_ Bed clothes, excess clothing on floors, drawers and closets should be bagged, sealed and taken to a laundry and placed in a dryer a high temperature for 40 minutes and then sealed inside plastic bags. Store away from infected/treatment areas.

### SERVICE

Only after the above preparations are complete will the Massey Services Technician provide the bed bug service. If the preparations are not complete the areas of need will be noted on Customer Service Report and the service rescheduled.

- \_\_\_\_\_ Technician will inspect the contents of each room. In the treatment areas the technician will take corrective actions and make applications according to the Massey Services Bed Bug Service Protocols.
- \_\_\_\_\_ Technician will complete a Customer Service Report indicating actions taken. Follow up services will be confirmed and listed on the report.

### AFTER MASSEY'S SERVICE

- \_\_\_\_\_ People and pets **must** remain out of treated areas until they are dry. The drying time varies from site to site. Complete drying may take hours to be attained. Following heat treatments reentry can occur 2 hours after the service concludes.

Bed Bug eggs may take 10 – 14 days to hatch. Bed bug nymphs and adults hiding deep within wall voids may linger for weeks before showing themselves. Occasionally, a single bed bug or group of bed bugs deeply concealed in the residence may be missed and specific areas will require re-treatment. Be aware of new blood spots along folds of sheets, pillow cases and along mattress edges. If bed bug activity is suspected or found at any time, contact Massey Services immediately.

Providing service for bed bugs is a very detailed and time consuming process. Don't be discouraged. Pest Management Professionals who are successful in resolving bed bug activity understand they will be required to return a number of times before all of the bed bugs are found and eliminated. Completing the preparations detailed on this checklist will assist in attaining successful results.

All services are performed in accordance with EPA approved label instructions of the product(s) used, and in compliance with all applicable Federal, State and local laws.

Should you have any questions, please contact our Service Center: (\_\_\_\_\_) \_\_\_\_\_

\_\_\_\_\_/\_\_\_\_\_/\_\_\_\_\_  
 Service Technician/Sales Inspector      Date      Customer      Date

WHITE - SERVICE CENTER

YELLOW – OWNER/MANAGER

PINK - RESIDENT