



PROPRIETARY INFORMATION

SERVICE PROTOCOL
BUILDING EXTERIORS
 (Includes 10 foot band contiguous to structure)

TASK / ACTION	MATERIALS / EQUIPMENT	PEST TARGETS
<p>1 INITIAL INSPECTION / IPM SERVICE Walk one way around structure and inspect for Conditions/Avenues/Sources Dust Voids seal gaps, clean gutter (5 min max), dump standing water, prune</p>	<p>Boractin, Caulk (siliconized, paintable) Stuf-Fit hardware cloth, expandable foam, clipper/pruner</p>	<p>Crawlong insects, spiders, wasps</p>
<p>2 SPIDER WEB/WASP NEST REMOVAL, and debris from around first floor window sills, door jambs, and wall penetrations to discourage those pests (insects, spiders, ants, etc.) that feed on dead or dying insects.</p>	<p>Clear siliconized acrylic latex caulk Caulk Gun Webster Broom</p>	<p>Spiders, Wasps, Crawling Pests Flying Pests Especially ants, roaches, spiders and millipedes</p>
<p>3 EXTERIOR BARRIER TREATMENT as described in Monthly Treatment Schedule Do not apply over vegetables, bird baths, butterfly gardens, fish ponds, lake edges, cement</p>	<p>Liquid residual, granular residual or granular bait per M&S Pest Prevention Program Rotation Chart</p>	<p>Same as above plus birds and rodents</p>
<p>4 PERIMETER YARD INSPECTION/TREATMENT per current month Material Plan, work out away from exterior treatment and directly treat crawling pests. Inspect for Rodent activity and place stations if necessary Apply baits and residuals per Rotation where needed away from pets <u>Make sure to secure and label pinned material in rodent stations.</u></p>	<p>Granular Spreader, Backpack directly treat ants with Temprid or apply granules to kill crawling pests or to bait roaches Bell EVO Express Rodent Stations</p>	<p>Crawling Pests Especially ants, roaches, earwigs and millipedes</p>

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Residential Regular Pest Service Protocol

PROPRIETARY INFORMATION

SERVICE PROTOCOL
SENSITIVE OUTDOOR AREAS



TASK / ACTION	MATERIALS / EQUIPMENT	PEST TARGETS
<p>1- KOI PONDS Do not treat into water - use all materials away from water so that it will not get washed into the water Sudden Koi deaths occur and are generally not treatment-related but due to oxygen depletion caused by shifts in temp and rainfall. Articles about this to share with customers can be found in the G Drive/Shared/Quality Assurance/Koi File.</p>	<p>Only Mosquito larvicides such as Altocid Protecta Stations placed nearby containing baits that cannot be transferred into the water.</p>	<p>mosquitoes Roaches, ants, earwigs and Misc.crawling pests</p>
<p>2- BUTTERFLY GARDENS Avoid all treatments on butterfly plants as larvae will be killed. Granular residuals on the ground below the plants will also kill butterfly larvae that migrate down to pupate. Only use ant and/or roach granular</p>	<p>Granular roach and ant baits</p>	<p>Same as Above.</p>

baits and surrounding the garden perimeter, not within		
3- BLOOMING PLANTS Keep liquid materials off blooming plants to protect pollinators. Any granular materials can be used under the plants.	Granular roach and ant baits and granular residuals.	Same as Above.
4- VEGETABLE & HERB GARDENS Stay completely off of these areas with any products. Because the vegetation can be consumed by humans, it is important to document for liability purposes that nothing was used in this area. Plastic bait stations containing gels or bait granules can be used in this area.	Small plastic bait stations containing roach or ant bait	Same as Above.
5- AROUND BIRD FEEDERS/ BIRD BATHS No granular residuals or baits should be placed around the base of bird feeders. Gel baits can be used under feeders and bird baths where birds cannot find the bait.	Gel ant/roach baits	Same as Above.
6- AROUND FREE-RANGE CHICKENS Avoid treatment with any liquid or granular materials on the ground. Ant and roach baits can be placed in sealed stations by the foundation and liquid residuals should only be applied on the structure. Flea treatments around free-range chickens should be made with nematodes ordered from Purchasing. Only in a dog house or along a dog run is treated for fleas at no charge...an entire yard flea treatment is always an upcharge.	Termidor or liquid residuals that can be placed only on the structure Ant and roach baits inside sealed stations such as Bell EVOs Nematodes for fleas	Same as Above. & fleas
7- AROUND HORSE STALLS / BARN Once animals are removed from the area, treat with a liquid residual on walls only. Rodent bait stations can be placed around the perimeter of the stalls or barn where animals have no access and can be baited any ant, roach or rodent bait as needed. Make sure to complete label inside with treatment/date data.	Liquid residuals & baits per protocol, Protecta EVO stns	Same as Above.

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Residential Sensitive Areas Pest Service Protocol

PROPRIETARY INFORMATION

SERVICE PROTOCOL Difficult INDOOR Pests



TASK / ACTION	MATERIALS / EQUIPMENT	PEST TARGETS
Indoor Silverfish Carefully remove contents, vacuum or wipe away areas of droppings, check to ensure bats or birds are not nesting in eaves as their droppings attract and breed silverfish. Dekko packs should only be placed in small enclosed areas like desk drawers or bathroom cabinets and not in the open as they only work when a dead/dying silverfish emits a death repellent pheromone. Use listed baits in voids and attic. Dust down into upper door framework molding and other voids.	PNUT Catchmasters (best for silverfish) or Massey IDTs Dusts such as Boractin, Drione Dekko Silverfish Packs Niban, Niban FG or InTice 10	Silverfish