

German Roach Elimination Service Checklist



To complete a German Roach Elimination Service, the property must be properly prepared for service. The following outline reviews the steps that must be taken in preparation for the service.

CUSTOMER PREPARATION (Review each step and have customer initial PRIOR TO SERVICE)

- _____ Remove all items from kitchen cabinets and drawers. Discard any infested items that cannot be cleaned.
- _____ Vacuum any dead roaches out of the cabinets and drawers – these serve as a food source for the remaining roaches.
- _____ Clean crumbs, grease and food residues from under and behind the stove, including the stove sides and under the burners.
- _____ Eliminate all open food sources. Place the contents of open boxes in sealed containers. This reduces the competition between foodstuffs and roach baits.
- _____ If pet food is left in bowls during the day, or overnight, during the elimination period reduce the amount of food placed into dishes so pets consume all the food. Once all the food is consumed clean the floor and bowl. Even the smallest amount of pet food crumbs can become a roach feast!
- _____ Vacuum or sweep the rest of the home to remove food debris including dead roaches. When roach activity is found in rooms other than the kitchen, remove all items from storage, vacuum inside the empty closets, cabinets and drawers and then replace items.

SERVICE (After preparation is complete, the Massey's Service Technician will:)

- _____ Treat all areas with extra attention to sensitive areas and locations with high activity, **(Follow Massey German Roach Treatment Protocol)**
- _____ Place Massey Insect Detection Traps or roach pheromone detector traps inside cabinets, drawers and behind appliances.
- _____ Complete the Customer Service Report including recommendations to assist in preventing roaches from returning.

*CHECKLIST ITEMS THAT HAVE NOT BEEN COMPLETED WILL BE CIRCLED BY THE TECHNICIAN AND THE ELIMINATION SERVICE WILL BE RESCHEDULED.

AFTER MASSEY'S SERVICE:

- _____ Vacuum or clean up dead roaches daily. Check the cabinets, drawers and along baseboards.
- _____ Keep food in sealed containers. Empty trash daily.
- _____ Remove all food competition for roach bait. Keep counters, sinks and floors free of food debris. Until roaches are completely gone be sure that all dishes are washed and out of sinks and the counters are wiped clean.
- _____ Do not disturb bait placements, monitor traps or other materials. These will continue to work for weeks after the initial treatment.

This initial service will eliminate the majority of the German roaches in the property. To assure results and address expected hatching of egg capsules a seven day follow up inspection will be scheduled. Additional treatment will be provided as required. As required the technician may schedule additional seven day follow up visits.

All products used in these services are performed in accordance with EPA approved label instructions, as well as applicable Federal, State and local laws.

Should you have any questions, please contact our Service Center ____ (____) _____

_____/_____
Service Technician/Sales Inspector Date Customer /_____
Date Date