

Welcome to Sentricon® University!

Located at sentriconedge.com, all of your Certified Sentricon Specialist™ training can now be conducted from the convenience and comfort of your office or work locations. Some of the benefits of online training include:

- Reduced travel expenses
- Reduced technician downtime and production loss
- Ability for participants to learn at their own pace and comfort level
- A comfortable, convenient, self-paced learning environment

NEED YOUR CSS CODE?

Keep Scrolling!

ACCESSING SENTRICON® UNIVERSITY

In order to access sentriconedge.com, users will need to know their service center's CSS code. Once the code has been entered, new users will need to register in order to gain access to the training site. Returning users simply enter their previously created username and password for access to the training content. When registering, be sure to enter all of the required information. **You must enter your name as it appears in Workday.**

USING SENTRICON® UNIVERSITY

This training program is designed to be viewed **individually**—multiple trainees should not view the program at the same time. The training will take approximately **3-4 hours to complete**, depending on your pace and connection speed. The course does not have to be completed in one session. You may pause and exit a completed module and log back in later to resume the course. **WARNING:** If you close an incomplete module, you will have to restart that specific module from the beginning.

The course consists of **three main training modules**, each containing mini-quizzes for practice; the scores for these practice quizzes are not tracked. Once all three main modules are complete, a final module containing the Final Exam will become available. The Final Exam contains 50-60 questions and **must be completed in one session** once started. **A passing score is 75% or higher.**

Upon successfully passing the Final Exam, an **Authorization Certificate** will be automatically generated in your name once you close the exam module. **It is imperative that you print and/or save this certificate electronically at this time.** You will not be able to return to the certificate later without repeating the Final Exam.

IMPORTANT NOTE on Registration: The name used to access Sentricon® University is the name that will appear on your official Authorization Certificate. **You must enter your name exactly as it appears in our Workday HRIS.** Please ensure your name is entered correctly during registration, as the certificate will print exactly as entered.

TECHNICAL QUESTIONS AND SUPPORT

Call the Help Desk at 1-800-888-5511 ext. 4 between the hours of 8:AM and 5:PM Central Standard Time.

Sentricon U Massey Services CSS Codes

SC #	Service Center Name	AO code	New CSS 10/21	Street Address	City, State, Zip	Service Center Phone#	E-mail Address
1	North Orlando	564263	10029521	1710 W Fairbanks Ave Ste 120	Winter Park, FL 32789	407-898-7378	servicecenter1@masseyservices.com
3	Winter Garden	605729	10029369	12857 W Colonial Dr Ste 100	Winter Garden, FL 34787	407-654-6105	servicecenter3@masseyservices.com
4	Cocoa	672674	10029441	571-R Haverty Ct	Rockledge, FL 32955	321-631-1472	servicecenter4@masseyservices.com
5	Ocala	669641	10029440	10 SW 49th Ave Bldg 2 Ste C	Ocala, FL 34474	352-854-7150	servicecenter5@masseyservices.com
6	Orange Park	561603	10029520	2440 Lucy Branch Ave Ste 1	Orange Park, FL 32073	904-272-1300	servicecenter6@masseyservices.com
7	Daytona	561596	10029519	1801 S Nova Rd Ste 110	South Daytona, FL 32119	386-253-6756	servicecenter7@masseyservices.com
8	Port Orange	729545	10029461	3880 Ridgewood Ave	Port Orange, FL 32129	386-767-5001	servicecenter8@masseyservices.com
9	Port St Lucie	570949	10029436	433 SW Thornhill Dr	Port St. Lucie, FL 34984	772-871-0203	servicecenter9@masseyservices.com
10	Oldsmar	1086988	10029477	2542 Merchant Ave	Odessa, FL 33556	813-891-1841	servicecenter10@masseyservices.com
11	Leesburg	561598	10029433	3609 W Main Street	Leesburg, FL 34748	352-326-4201	servicecenter11@masseyservices.com
14	Lake Mary	276786	10029365	59 Skyline Dr Ste 1300	Lake Mary, FL 32746	407-333-8080	servicecenter14@masseyservices.com
15	Kissimmee	656083	10029525	2786 Michigan Ave	Kissimmee, FL 34744	407-846-6620	servicecenter15@masseyservices.com
18	Naples	566333	10029435	3940 Prospect Ave Ste 105	Naples, FL 34104	239-430-0708	servicecenter18@masseyservices.com
19	Oviedo	639933	10029524	2466 West SR 426	Oviedo FL 32765	407-365-0900	servicecenter19@masseyservices.com
22	Deland	729544	10029527	830 South Volusia Ave	Orange City, FL 32763	386-734-1600	servicecenter22@masseyservices.com
23	Melbourne	561600	10029311	272 N Wickham Rd	Melbourne, FL 32935	321-757-6666	servicecenter23@masseyservices.com
25	Jacksonville	678746	10029370	11283 Old St Augustine Rd	Jacksonville, FL 32257	904-292-1500	servicecenter25@masseyservices.com
31	The Villages-North	854647	10023509	604 Hooper Way	Lady Lake, FL 32159	352-259-0500	servicecenter31@masseyservices.com
33	Tampa	566335	10029498	1001 E Dr MLK Jr Blvd	Tampa, FL 33603	813-246-5001	servicecenter33@masseyservices.com
34	Marietta	598190	10029437	4320 Canton Rd	Marietta, GA 30066	770-928-7275	servicecenter34@masseyservices.com
35	Fayetteville	598189	10029523	640 Highway 314 Ste 1101	Fayetteville, GA 30214	770-460-0900	servicecenter35@masseyservices.com
36	Southeast Orlando	663008	10029439	3551 S Orange Ave	Orlando, FL 32806	407-482-0488	servicecenter36@masseyservices.com
37	Lawrenceville	1392448	10029181	1797 Grayson Hwy	Grayson, GA 30017	770-822-1802	servicecenter37@masseyservices.com
39	Clearwater	1074762	10029476	2140 South Belcher Rd	Largo, FL 33771	727-573-7878	servicecenter39@masseyservices.com
40	North Jacksonville	1346235	10155246	13145 Wolf Bay Dr Ste 106	Jacksonville, FL 32218	904-751-0199	servicecenter40@masseyservices.com
42	Brooksville	1378408	10029180	1445 W Jefferson St	Brooksville, FL 34601	352-544-0252	servicecenter42@masseyservices.com
44	Alpharetta	883053	10029464	3070 Trotters Pkwy	Alpharetta, GA 30004	770-663-7845	servicecenter44@masseyservices.com
47	Clermont	1016836	10029542	20545 Independence Blvd Ste D	Groveland, FL 34736	352-243-8875	servicecenter47@masseyservices.com
48	Palm Coast	1050906	10029316	4882 Palm Coast Pkwy NW Ste 3&4	Palm Coast, FL 32137	386-445-4659	servicecenter48@masseyservices.com
49	Apopka	1098162	10029479	2860 Clarcona Rd Ste 115-116	Apopka, FL 32703	407-880-7788	servicecenter49@masseyservices.com
52	North Tallahassee	1209166	10029177	3209 W Tharpe Street	Tallahassee, FL 32303	850-222-2508	servicecenter52@masseyservices.com
54	McDonough	1134160	10029481	665 Red Oak Rd Ste A	Stockbridge, GA 30281	678-554-0220	servicecenter54@masseyservices.com
55	West Palm Beach	1146075	10029482	2253 Vista Pkwy Unit 4	West Palm Beach, FL 33411	561-753-0102	servicecenter55@masseyservices.com
56	Winter Haven	1198948	10029488	2105 Dundee Rd	Winter Haven, FL 33884	863-299-1131	servicecenter56@masseyservices.com
57	South Tallahassee	1209165	10029347	3217 Apalachee Pkwy Suite B	Tallahassee, FL 32311	850-656-7222	servicecenter57@masseyservices.com
58	Ponte Vedra	1212007	10029490	5150 Palm Valley Rd Ste 407	Ponte Vedra Beach, FL 32082	904-473-0120	servicecenter58@masseyservices.com
59	Gainesville	1438611	10029176	605 NW 53rd Ave Ste B1-B2	Gainesville, FL 32609	352-377-3552	servicecenter59@masseyservices.com
60	The Villages-Central	1487301	10029494	4083 E County Rd 462	Wildwood, FL 34785	352-748-9188	servicecenter60@masseyservices.com

Sentricon U Massey Services CSS Codes

SC #	Service Center Name	AO code	New CSS 10/21	Street Address	City, State, Zip	Service Center Phone#	E-mail Address
61	Vero Beach	1282261	10029421	6595 N HWY US 1	Vero Beach, FL 32967	772-778-1648	servicecenter61@masseyservices.com
62	Sarasota	1369822	10029424	5781 McIntosh Rd	Sarasota, FL 34233	941-955-7378	servicecenter62@masseyservices.com
63	Baton Rouge	366055	10029253	16312 Perkins Rd	Baton Rouge, LA 70810	225-752-7378	servicecenter63@masseyservices.com
64	Eustis	1270100	10029511	2090 East Burleigh Blvd	Eustis, FL 32726	352-343-7490	servicecenter64@masseyservices.com
65	New Smyrna Beach	1277666	10029512	1869 State Road 44	New Smyrna, FL 32168	386-427-1414	servicecenter65@masseyservices.com
67	Pensacola	1498831	10029188	3736 N Palafox St Ste C	Pensacola, FL 32505	850-454-1993	servicecenter67@masseyservices.com
68	Bradenton	1498630	10029447	2635 Manatee Ave E	Bradenton, FL 34208	941-465-4973	servicecenter68@masseyservices.com
70	St Augustine	1521832	10029224	1761 E Dobbs Rd Ste 31 & 32	St. Augustine, FL 32084	904-808-1828	servicecenter70@masseyservices.com
82	Lakeland	1519536	10029496	5351 Great Oak Dr	Lakeland, FL 33815	863-668-8737	servicecenter82@masseyservices.com
85	Avalon Park	770341	10029528	502 S Econ Cir	Oviedo FL 32765	407-482-0489	servicecenter85@masseyservices.com
86	Lake Nona	1639723	10029258	4701 Distribution Ct Ste 9	Orlando, FL 32822	407-648-4881	servicecenter86@masseyservices.com
87	Longwood	1639726	10029233	1601 S US Hwy 1792	Longwood, FL 32750	407-388-0172	servicecenter87@masseyservices.com
88	Windermere	1639724	10029386	4301 36th St Ste 104	Orlando, FL 32811	407-403-6506	servicecenter88@masseyservices.com
93	New Tampa	1639710	10029232	4450 Pet Lane Ste 110	Lutz, FL 33559	813-995-6321	servicecenter93@masseyservices.com
95	Port Charlotte	1773363	10029344	630 Woodbury Dr Ste A	Port Charlotte, FL 33954	941-629-6669	servicecenter95@masseyservices.com
97	Euless	1847778	10019311	708 W Euless Blvd	Euless, TX 76040	817-554-0068	servicecenter97@masseyservices.com
102	Jacksonville Beach	1857849	10029328	159 19th St N	Jacksonville Beach, FL 32250	904-242-9002	servicecenter102@masseyservices.com
105	Plano	1847780	10029292	820 F Avenue Ste 102	Plano, TX 75074	469-304-5160	servicecenter105@masseyservices.com
111	Palm Harbor	1959210	10029299	751 US Alternate Hwy 19	Palm Harbor, FL 34683	727-330-9483	servicecenter111@masseyservices.com
114	Fort Myers	1032251	10029400	5828 Enterprise Pkwy	Fort Myers, FL 33905	239-768-0385	servicecenter114@masseyservices.com
116	Dallas	1849735	10001240	7101 John W Carpenter Fwy	Dallas, TX 75247	469-341-5634	servicecenter116@masseyservices.com
117	Boca Raton	1031488	10029465	1800 N Powerline Rd Unit #12	Pompano Beach FL 33069	561-886-0420	servicecenter117@masseyservices.com
118	Panama City	2128366	10020851	731 Airport Rd Ste A & B	Panama City, FL 32405	850-252-4798	servicecenter118@masseyservices.com
120	Ormond Beach	1959246	10029417	1230 N US Hwy 1 Ste 1	Ormond Beach FL 32174	386-944-0443	servicecenter120@masseyservices.com
121	West Osceola	1959219	10029348	1707 Business Center Lane	Kissimmee, FL 34758	321-337-0491	servicecenter121@masseyservices.com
122	Leander	2019158	10029895	11699 Old FM 2243 W Ste 130	Leander TX 78641	512-686-2910	servicecenter122@masseyservices.com
123	Dallas GA	1286749	10029422	249 E Memorial Dr	Dallas GA 30132	678-363-0002	servicecenter123@masseyservices.com
124	Sandy Springs	1278983	10029513	8601 Dunwoody Place Ste 700	Sandy Spring GA 30350	770-409-8882	servicecenter124@masseyservices.com
125	Winder	1278984	10029420	256 N Broad St.	Winder GA 30680	770-867-3618	servicecenter125@masseyservices.com
126	Brandon	2061166	10001328	4033 Crescent Park Dr	Riverview FL 33578	813-373-6927	servicecenter126@masseyservices.com
128	Suwanee	2054960	10029184	3000 Shawnee Industrial Way Ste 108	Suwanee GA 30024	678-425-1577	servicecenter128@masseyservices.com
131	Greenville	2062869	10029355	1327 Miller Road Ste A	Greenville SC 29607	864-288-1228	servicecenter131@masseyservices.com
132	Columbia	2062865	10029337	400 Northeast Dr Ste Q	Columbia SC 29203	803-807-9360	servicecenter132@masseyservices.com
133	Charleston	2062863	10029185	3315 Ashley Phosphate Rd	North Charleston SC 29418	843-737-6830	servicecenter133@masseyservices.com
134	Canton	2073067	10023499	1019 Marietta Rd	Canton, GA 30114	770-704-0212	servicecenter134@masseyservices.com
135	Cumming	2073069	10023495	330 Dahlonega St	Cumming, GA 30040	470-695-3361	servicecenter135@masseyservices.com
138	Edmond	2125853	10021594	11915 Travelers Place Ste A & B	Oklahoma City, OK 73131	405-603-7575	servicecenter138@masseyservices.com
145	Sugarland	2145153	10001920	4100 Greenbriar Dr Ste 180	Stafford TX 77477	832-500-4567	servicecenter145@masseyservices.com

Sentricon U Massey Services CSS Codes

SC #	Service Center Name	AO code	New CSS 10/21	Street Address	City, State, Zip	Service Center Phone#	E-mail Address
146	East Houston	2155559	10020765	1320 S Highway 3 Ste A-1	League City TX 77573	832-905-6947	servicecenter146@masseyservices.com
147	The Woodlands	2145138	10029953	26797 Hanna Road Bldg 3 Stes 2 & 3	Oak Ridge North TX 77385	832-538-1655	servicecenter147@masseyservices.com
148	Northeast San Antonio	2167719	10023928	1740 Universal City Blvd Ste 100	Universal City TX 78148	210-568-0488	servicecenter148@masseyservices.com
149	Fort Worth	2160505	10005653	5069 Martin Luther King Frwy	Fort Worth TX 76119	817-564-0448	servicecenter149@masseyservices.com
150	Austin	2167713	10005708	1404 Central Commerce Cir	Pflugerville TX 78660	512-298-3737	servicecenter150@masseyservices.com
151	Moore	2167883	10005797	705 Messenger Lane	Moore OK 73160	405-703-2733	servicecenter151@masseyservices.com
154	Raleigh	2220785	10005678	222 Towerview Ct	Cary NC 27513	919-439-2159	servicecenter154@masseyservices.com
155	Charlotte	2220819	10021150	4400 Stuart Andrew Blvd Ste H	Charlotte NC 28217	980-229-4244	servicecenter155@masseyservices.com
162	Gainesville GA	10002887	10020959	955 Interstate Ridge Dr Ste I	Gainesville GA 30501	470-280-7733	servicecenter162@masseyservices.com
163	Fuquay Varina	10002889	10005869	10139 Division Dr	Raleigh NC 27603	919-276-4206	servicecenter163@masseyservices.com
164	Decatur	10002910	10020917	1901 Montreal Road Ste 101	Tucker GA 30084	404-341-9878	servicecenter164@masseyservices.com
166	Hilton Head	350096	10003441	142 Island Dr	Hilton Head SC 29926	843-681-5188	servicecenter166@masseyservices.com
167	The Villages-South	10012236	10156724	3612 Parkway Blvd	Leesburg FL 34748	352-706-0285	servicecenter167@masseyservices.com
170	Lake Norman	10014716	10099596	18636 Starcreek Dr Ste E	Cornelius NC 28031	704-946-5705	servicecenter170@masseyservices.com
171	NW San Antonio	10014698	10099497	1828 Grandstand Dr	San Antonio TX 78238	210-634-3624	servicecenter171@masseyservices.com
174	Denton	10023403	10110610	1007 Shady Oaks Dr Ste 102	Denton TX 76205	940-220-3182	servicecenter174@masseyservices.com
175	McKinney	10023404	10110517	901 N McDonald St Ste 508	McKinney TX 75069	469-422-6601	servicecenter175@masseyservices.com
178	Frisco	10012533	10094692	1927 Old Witt Rd Ste 200	Frisco TX 75036	214-618-1384	servicecenter178@masseyservices.com
179	Doral	10018039	10104701	7640 NW 25th St Unit 116	Miami FL 33122	754-220-9006	servicecenter179@masseyservices.com
181	Wilmington	n/a	10155943	2710-A Exchange Dr	Wilmington NC 28405	910-408-7030	servicecenter181@masseyservices.com
182	Virginia Beach	n/a	10155942	1501 Technology Dr Ste 101	Chesapeake VA 23320	757-389-7602	servicecenter182@masseyservices.com
184	Chattanooga	n/a	10179355	4315 N Creek Rd	Chattanooga TN 37406	423-892-5950	servicecenter184@masseyservices.com
185	Cleveland	n/a	10179406	1515 S Lee Hwy	Cleveland TN 37311	423-476-6000	servicecenter185@masseyservices.com
186	Bluffton	n/a	10177731	49 Browns Cove Rd Ste 10	Ridgeland SC 29936	843-757-7378	servicecenter186@masseyservices.com
187	Athens	n/a	10179376	2516 Congress Pkwy S	Athens TN 37303	877-833-6275	servicecenter187@masseyservices.com
189	Knoxville	n/a	10108753	11215 Outlet Dr	Knoxville TN 37932	865-219-3187	servicecenter189@masseyservices.com
190	Tulsa	n/a	10160131	112 S 109th East Pl	Tulsa, OK 74128	539-222-4217	servicecenter190@masseyservices.com
191	Harlingen	n/a	10159661	8014 Westway Dr	Harlingen TX 78552	956-425-1386	servicecenter191@masseyservices.com
193	Johnson City	n/a	10186564	2513 Wesley St Ste 4	Johnson City, TN 37601	423-218-2779	servicecenter193@masseyservices.com
194	Bonita Springs	n/a	10186639	14848 Old 41 N Ste 15	Naples, FL 34110	239-427-3022	servicecenter194@masseyservices.com
195	Augusta	n/a	10184144	4232 Wheeler Rd	Martinez GA 30907	706-863-5354	servicecenter195@masseyservices.com
196	Aiken	n/a	10184189	3294 Augusta Rd	Warrenville SC 29851	803-380-2132	servicecenter196@masseyservices.com
198	Central Jacksonville	287897	10019275	2609 Phyllis St	Jacksonville FL 32204	904-389-3491	servicecenter198@masseyservices.com
202	Myrtle Beach	n/a	10203362	819 Coggin Ct Unit B	Myrtle Beach SC 29579	854-854-1611	servicecenter202@masseyservices.com
203	Nashville	n/a	10184637	5000 Linbar Dr Suite 260	Nashville TN 37211	615-420-2888	servicecenter203@masseyservices.com
207	St Cloud	n/a	10238681	1437 Hamlin Ave	St Cloud FL 34771	407-556-6116	servicecenter207@masseyservices.com
745	Huntsville (EnviroGuard ACQ)	n/a	10236811	2315 Bob Wallace Ave SW Suite 2-K	Huntsville AL 35805	256-824-0222	no SC email at this time