

QRG PAY.5 – Creating a Cash, Check, or Money Order Payment

1. From the Account click on the Billing Tab
2. Using the dropdown arrow on the payment object, select New
3. Ensure the payment is in Draft status. Enter the amount of the cash, check, or money order payment. Enter the check number if applicable. Enter the date you are scanning the check or taking the cash to the bank and posting the payment. Select External as the Source. Type the Service Center in the Payment Service Center Box. Click Save.
4. Navigate to the payment that was just created and edit the payment record by clicking on the pencil.
5. Verify the payment information is accurate. Change the status from Draft to Posted and click Save.

The image consists of three screenshots illustrating the steps to create a new payment in a software application.

Step 1: The first screenshot shows the 'Billing' tab selected in the top navigation bar. A red box with the number '1' and an arrow points to the 'Billing' tab.

Step 2: The second screenshot shows the 'Payments (0)' dropdown menu open, with the 'New' button highlighted. A red box with the number '2' and an arrow points to the 'New' button.

Step 3: The third screenshot shows the 'New Payment' form. The 'Status' is set to 'Draft', 'Payment Type' is 'Check', 'Amount' is '\$140.00', 'Check Number' is '1234', 'Payment Date' is '1/24/2025', 'Source' is 'External', and 'Payment Service Center' is 'Ormond Beach'. A red box with the number '3' and an arrow points to the 'Save' button at the bottom right of the form.

