

SECTION: TERMITE SERVICE PROCEDURES

SUBJECT: Inspection Graph

SPP No.: 513**Section:** Termite Service Procedures**Subject:** Inspection Graph**Approved By:** Tony Massey**Effective Date:** November 1, 2005**Last Reviewed Date:** October 16, 2024**Policy Owner:** V.P. Director Quality Assurance**WOOD DESTROYING ORGANISM INSPECTION GRAPH**

The *Wood Destroying Organism (WDO) Inspection Graph*, Massey Form MS-159, is one of our most important Termite Protection documents. The graph constitutes a part of the binding contract with the customer. It may also become our best defense against future damage claims or civil litigation regarding our termite protection guarantee.

The graph must accurately depict the structure, existing evidence of wood-destroying organisms, and conducive conditions found during the inspection.

The foundation of the structure is outlined in black or blue ink. Landscaping is outlined in green ink. Clearly and accurately document the existence and location of any wood-destroying organism evidence or damage. Areas that will be excluded from repair coverage will be depicted with red ink.

Areas excluded from repair coverage will be noted and described at the bottom of the graph.

When do we draw an inspection graph?

- On every new sale.
- When the structure has been altered.
- When no graph exists or when the existing graph is unacceptable.
- When an existing agreement is transferred to a new homeowner.
- During the first annual reinspection of a new construction pretreat account.

The *New Construction WDO Inspection Graph* differs from the *WDO Inspection Graph* by the omission of language at the bottom of the graph indicating that Massey will not be responsible for the repair of any damage that was concealed or inaccessible

A new construction treatment graph is completed at the time of all new construction pretreatments. This treatment graph is not acceptable as the permanent graph of the structure. During the first renewal inspection, a *New Construction Wood Destroying Organism Graph*, Massey Form MS-159, must be completed for all new construction properties.

APPROVED BY:
Tony MasseyEFFECTIVE DATE:
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