SFL 001: Salesforce On-Demand Learning Modules

Salesforce On-Demand Learning · https://milo.masseyservices.com/docs/sll-001-salesforce-on-demand-learning-modules/

These self-paced modules are the **mandatory resources** for learning and mastering core tasks within the Salesforce Customer Relationship Management (CRM) system.

About On-Demand Learning Emulations

Our Salesforce On-Demand Learning courses are not passive videos. They are **interactive system emulations** that provide hands-on training in a risk-free environment. These emulations guide you through a specific task in a step-by-step manner, gradually releasing control to you until you can complete the process independently.

These modules can be launched and completed as many times as you like for practice and refresher training. **Enrollment is self-directed and requires no prior managerial approval.**

Access and Available Topics

All available courses have been gathered into a dedicated playlist within your Learning Management System (LMS). You can access these emulations by clicking the Salesforce logo at the bottom of the page.

Currently available courses include, but are not limited to:

- **CRM 1003:** Salesforce Basic Account Management Walkthrough
- **CRM 1004:** Salesforce Leads & Opportunity Walkthrough
- **CRM 1005:** Salesforce Quote Creation Walkthrough
- **CRM 1006:** Salesforce Field Service Mobile Walkthrough
- **CRM 1007:** Salesforce Service Request Walkthrough
- **CRM 1008:** Salesforce Skips & Cancels Walkthrough

- **CRM 1009:** Salesforce Payment Walkthrough

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