# 1403F: South Carolina Team Member Licensing

1400: Licensing & Certification · https://milo.masseyservices.com/docs/1403f-south-carolina-team-member-licensing/

**Section:** Licensing & Certification
**Subject:** South Carolina Team Member Licensing
**Approved by:** Tony Massey
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**Policy Owner:** Director Learning & Development

# Policy

## General Manager / Certified Applicator in Charge Responsibility

The General Manager/Designated Certified Applicator in Charge is to ensure all team members who provide service or sell pest control services obtain and maintain licenses as outlined by South Carolina Pesticide Control Article 17. This includes the following:

- Service Technicians
- Inspectors
- Account Managers
- Managers in training
- Service Managers
- Sales Managers
- General Managers
- Quality Assurance Managers
- Division Managers
- Regional Managers

- Any other non-administrative roles

## Licensing Process

South Carolina defines the licensing types as follows:

- **Registered Technician** - A person, who is registered by a business or noncommercial entity to train for a technician license, has not passed the technician examination and who performs pest control services under the direct supervision of a licensed technician or a certified applicator. An apprentice may work only for the business or noncommercial entity for which they are registered.
- **Certified Applicator** - A person licensed in a category who performs pest control services under the direct supervision of a designated commercial or noncommercial certified applicator. A Certified Applicator must be licensed for every business or noncommercial entity for which the technician is employed but is not required to hold a separate license for branch offices of an employer.
- **Licensee** - A person who must first have two years of documented experience in structural pest control work and qualify as a certified applicator in the phase in which he/she wishes to become licensed, and pass an examination in that phase.

### Registered Technician Licensing Process

A registered structural pest control technician works under the direct supervision of a licensee or a non-commercial certified applicator. Technicians must comply with mandatory training requirements set forth in Section 27-1078 - Certification and Licensing of Commercial Applicators. This is accomplished by completing initial training, which includes the through South Carolina Technician Verifiable Training Exam. The Registered Technician ID card will be issued by the department on completion of the required training program and passing the mandatory exam.

#### General Manager Duties

The General Manager is responsible to ensure each new non-admin team member completes:

- The appropriate initial training program.
- The South Carolina Technician Verifiable Training Exam (assigned as part of initial training).
- Upon receipt of the registered technician license, forward a copy to the Learning & Development department.

### Learning & Development Duties

The Learning and Development will:

- Upon notification of hire, enter the team member into LicenseHQ and assign a registered technician license with a “need” status.
- Upon receipt of the license:
  - The LicenseHQ license record will be updated with the license number and expiration date.
  - A pdf copy of the license will be attached to the LicenseHQ record.

Technician renewals are not required.

## Required Training

The team member must register to complete the required initial training program appropriate to their role, and meet the state minimum training requirements, 106-65.31. The Registered Technician Training Program and 24 hours on the job training must be completed before the team member is permitted to mix or apply pesticides without the onsite supervision of a registered, certified, or licensed individual.

- Complete a minimum of 24 hours on the job training under the supervision of a licensee, Certified Applicator, or registered technician having at least 2 years of experience.
- Complete the appropriate Massey Service Initial Training program for their role.
  - This includes passing the online training course through Clemson University.

Failure to apply for the registered technician ID card and/or complete the minimum training requirements may result in disciplinary action and/or financial penalty.

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